

National Limited Lifetime Warranty

Warranty

Hometown Collision

Collision Specialists of Southern Illinois provides a warranty on repairs performed by the shop. This warranty is valid only for as long as you own the vehicle and whose name was on the original work order. There are four parts to the warranty as stated hereafter.

1. **METALWORK:** Collision Specialists provides a One (1) Year Limited Warranty on all metalwork, to include welding and the application of materials utilized in making collision repairs, against cracking, flaking, pitting or deterioration, excluding rust repairs. The shop will repair and repaint, excluding rust repairs, any metalwork claim within one (1) year of the original repairs, unless caused by or damaged resulting from unreasonable use, maintenance, or care of the vehicle.
2. **PAINTING:** Collision Specialists provides a **Lifetime Warranty** on paint work against solvent blistering, peeling, and hazing. The shop will repair, re-stripe, and/or re-decal the specific section or sections of the vehicle warranted (excluding rust repair) at its sole option, unless caused by or damaged resulting from unreasonable use, maintenance, or care of the vehicle.
3. **MECHANICAL REPAIRS:** Collision Specialists provides a One (1) Year Limited Warranty on all mechanical repairs pertaining directly to original collision damage, excluding suspension, air conditioning or other electrical assemblies or components. The shop will repair any mechanical assembly or component warranted, when claim is made within one (1) year of the original repairs, unless caused by or damaged resulting from unreasonable use, maintenance, or care of the vehicle.
4. **PARTS:** Collision Specialists provides a One (1) Year Limited Warranty, unless the manufacturer warranty is less, on New OEM parts installed by or at the shop, excluding suspension, air conditioning or other electrical assemblies or components. All other parts whether remanufactured, reconditioned, aftermarket, or salvage, have a Limited Warranty and is determined by the wholesaler. The shop will repair or replace any defective part covered under warranty, unless caused by or damaged resulting from unreasonable use, maintenance, or care of the vehicle.

This Written Warranty shall be null and void if the repair is altered, adjusted or tampered with by any person not authorized by Warranty Grantor. This warranty is not transferable.

SPECIFICALLY EXCLUDED: Incidental costs, such as towing fees, car rental charges, travel expenses, or assemblies and components which are not specifically covered by warranty, nor are consequential damages resulting from a defective part installed or repaired during the repair. RustSurface rust, rust through, and/or damage caused by rusting of interior or exterior panels are not covered.

This states all the Warranties made by the shop and contains the only promises for which it will be responsible.

CUSTOMER OBLIGATIONS: In order to obtain the benefits of the warranty, the owner of the vehicle must notify Collision Specialists and present their claim; have any warranted repair, adjustment, or inspection made only at the premises of the